

Head of Housing

£80k

At Leeds Federated we've been "helping people make a home" since 1974. Our social purpose has been at the heart of everything we do for the last fifty years. From our origins tackling poor housing conditions in the inner-city, we have organically grown to provide homes and services to around 10,000 people across Harrogate, Leeds and the wider Leeds City Region. Our three main objectives are to:

- **sustain** – by providing high quality, affordable homes
- **engage** – building rapport and trust with our customers and colleagues
- **grow** – actively seeking opportunities for sustainable development.

As our **Head of Housing**, you'll play a central role in the delivery of high quality, customer-focused services. You'll be working across a broad portfolio that includes: housing and neighbourhood management, supported housing, income management and financial inclusion services. Your work will directly impact on quality of life for our customers – it's a challenging and rewarding role.

You'll ensure that the customer voice and experience is central to how we work, and that we make the very best use of our resources to affect the things that matter most to the people and communities we support. We're looking for a highly effective leader of people and resources – enabling you to draw the best from your team and ensuring we work to ambitious but achievable targets. Your keen attention to detail and quality assurance will ensure that we meet and exceed statutory and regulatory performance metrics, and that a commitment to ongoing innovation and improvement defines our work.

It's essential that you bring a thorough understanding of housing law and housing management practice to the role, along with a detailed knowledge of current housing policy and its impact on social housing providers. You'll be accustomed to budget and resource management, and already have a track record of leading high performing teams while bringing about service improvements.

To find out more information, please visit www.joinlfh.co.uk

Alternatively, you can call our retained consultant at ema, Ian Robertson on **07947 126329**. Closing date: 26th April (noon)



Leeds Federated